**Expression of Interest: Customer Standing Committee (CSC)**

The CSC ensures the satisfactory performance of the Internet Assigned Numbers Authority (IANA) naming function.

The CSC is responsible for monitoring Public Technical Identifier’s (PTI) performance of the IANA naming function against the service level expectations in the IANA Naming Function Contract. The CSC analyzes performance reports provided by PTI and publishes its findings.

The CSC is authorized to undertake remedial action to address poor performance of the IANA naming function, and if performance issues are not remedied, may escalate the issues to the ccNSO and GNSO. Additionally, the CSC may recommend changes to the naming Service Level Expectations as well as enhancements to the provision of the IANA naming services.

The Generic Names Supporting Organization is seeking volunteers who wish to be an **ALTERNATE Non-Registry Liaison to the Customer Standing Committee (CSC)**. Candidates should review the [CSC Candidates Qualification Requirements](https://www.icann.org/en/system/files/files/csc-skill-set-matrix-members-liaisons-04jun19-en.pdf) for details about candidate selection and the [CSC Charter](https://www.icann.org/en/system/files/files/csc-charter-amended-27jun18-en.pdf) to understand the scope of the requirements and duties. The [CSC onboarding deck](https://www.icann.org/en/csc/onboarding) may also be a helpful resource.

Candidates are requested to submit this Expression of Interest and their resume to the GNSO Secretariat at gnso-secs@icann.org, by Wednesday, 21 June 2023 at 17:00 UTC.

Please review and confirm agreement with ICANN’s privacy policy before submitting:

[ ]  **By submitting my personal data, I agree that my personal data will be processed in accordance with the ICANN**[**Privacy Policy**](https://www.icann.org/privacy/policy)**, and agree to abide by the website**[**Terms of Service**](https://www.icann.org/privacy/tos)**.**

|  |  |
| --- | --- |
| **Your Full Name** |  |
| **Your Affiliated SO/AC** |  |
| **Your Company** |  |
| **Geographic region** |  |
| **Seeking Member or Liaison Role** | [ ] Member[ ] Liaison |

# Skill set and experience

**Candidates are expected to have/be:**

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| **Requirement** | **Please indicate how you meet the requirements** |
| Direct experience and knowledge of the IANA naming function |  |
| Analytical skills, ability to interpret quantitative and qualitative evidence, and capacity to draw conclusions purely based on evidence |  |
| Experience in managing and/or participating in committees (e.g. meeting coordination, reporting and escalation) in order to contribute meaningfully to CSC processes |  |
| Demonstrated ability in relationship management to support diplomatic discussion, consensus driven decision making and productive negotiation |  |
| [For candidates for the ccTLD representative seats] Excellent communication skills in order to represent ccTLD interests and to keep the ccNSO and broader ccTLD community informed on progress |  |
| Ability to work and communicate in written and spoken English |  |
| Committed to actively participating in the activities of the CSC on an on-going basis |  |
| [For candidates for the ccTLD representative seats] Employed or has active backing by a ccTLD Manager |  |

**Please specify any other skill set or experience that you believe would be relevant to CSC’s work:**

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# Interest

**Please explain your interest in becoming involved as a member of or liaison to the CSC:**

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# Understanding of Purpose of CSC

**Please state your understanding of the purpose of the CSC:**

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# Time Commitment

CSC members and liaisons are expected to participate in monthly meetings. Within a one-year period, members and liaisons must attend a minimum of either nine meetings out of twelve, or 75% of meetings should there be less than twelve meetings held. CSC members and liaisons are also expected to not be absent for more than two consecutive meetings without sufficient cause. Outside of the monthly meetings, members and liaisons may also be asked to participate in other CSC processes.

For more information see: <https://www.icann.org/csc>

**Please indicate whether you understand the time commitment required to participate in the CSC:**

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| --- |
| [ ]  YES [ ]  NO |

**Please provide any additional information or comment regarding your availability:**

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# Conflict of Interest

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| **Members of the CSC will be required to disclose any conflicts of interest with a specific complaint or issue under review by the CSC.**[ ]  I understand that I will be required to disclose any conflicts of interest with a specific complaint or issue under review by the CSC[ ]  I understand that I may be excluded from discussion of a specific complaint or issue if the majority of CSC members and liaisons deem that my participation has a conflict of interest. |

# Supporting Documents

**Please attach to this Expression of Interest:**

1. Your resume, curriculum vitae, or biography
2. If applicable, a letter of support from your employer in respect to the required time commitment to participate actively in the CSC