WEBINAR: Compliance & Consumer Safeguard Overview

Discussion Webinar
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Consumer Safeguards Position
- Established in part in response to community concerns
- Focusing on issues of importance to the community and consumer harms within the dns

Current Safeguards and Compliance tools
- ICANNs current safeguards
- COntractual compliance tools
    - Enforce the agreement and consensus policies
        - make sure the information gets to the community
    - conduct regular compliance audit
    - regular proactive monitoring
        - Technical tools of proactive monitoring, blog
        - tools available by the agreements
        - transparency throughout communication and enhancing transparency, aditional changes to reports in order to bring more granularity to the information.
- consumer: everybody but contracted parties

DNS Abuse
- What should ICANN's role be in addressing DNS Abuse ?
- are there gaps between DNS abuse and the tools within ICANNs remit to address that abuse ?
- Phishing, Malware, botnets...other types of abuse within the DNS ?

*PIC DRP is a contractual obligation for Registry Operators to enforce the Public Interest Commitments.

Efforts to Address DNS Abuse (outside of ICANN)
- Are there areas where voluntaty measurres could be helpful ?
- How should ICANN collaborate with other stakeholders adressing abuse ?
- Is there a threat of governmental regulation ?

ICANN 60
- interest in having a further discussion about these topics in icann60 ?
- Agenda and format - focused discussion? community panel ?

Discussion
* how does ICANN prioritize its attention to various forms of abuse? Does ICANN base any prioritization on data or other factors? loose working definition of abuse - open to community input regarding what types of abuse should they be focusing on.

* So Compliance has no responsibility as to PICs? COMMENT - There is a strong relationship between consumer safeguards and PICS - e.g. eligibility requirements for Category 1 Safeguard srings - Compliance has the commitment to enforce the contract which PICs are part of; RO has to comply with the PICs.

* Contractual Compliance audit processes - second round on 10 TLDs
https://www.icann.org/en/system/files/files/contractual-compliance-ra-audit-report-2017-11sep17-en.pdf
We are currently measuring various reputation feeds to gather statistics across the gTLD space. The system we have worked on is called DARS (Domain Abuse Reporting system) and there is a FAQ (https://www.icann.org/octo-ssr/daar)

* Deeply concerned that "voluntary measures" often greatly exceed legal requirements and basic balance of rights and protections for a wide range of stakeholders under law. - Are you enforcing policies that no one is aware of ?

*Does Compliance intend to use the abuse metrics to launch proactive compliance investigations? yes compliance intends to use the data.
Will this data also be made available in open formats i.e. JSON or queriable via API? Nick that is a question related to the data licensing. Some derivative data will be definitely published publicly via ODI (Which I hope support JSON)

* More than a few of the PICs in the Registry Agreements referenced anti-abuse policies not yet even adopted. It means that no one reviewed those policies for fairness, balance, even legality. and scope. My question was whether there would be enforcement of these types of polices through the PICs. It looks like the answer is no.

* From a practicality point of view, from what we have heard about the DAAR, the project is purely statistical research project. There is a huge difference however between statistics observed and actionable evidence, which If I recall correctly, DAAR does not provide. How would such statistics actually aid a registry or registrar or even compliance in achieving the goal of consumer safety? Alan that is a good question and a good was of defining DAR. DAR is purely data and statistics. How it is used and how it can be used effective is different discussion that needs to be had.

* not quite sure regarding the use of the data