

Formal Education

1992 BA Honours (passed with distinction), Musicology, University of the Witwatersrand –
dissertation title: The operation of gender in the gendering of opera.

1986 Post Graduate Diploma in Librarianship and Information Science, University of the
Witwatersrand

1985 BA, University of the Witwatersrand

Fellowships and Awards

2015 Electronic Frontier Foundation (EFF) Pioneer Award. <https://www.eff.org/awards/pioneer/2015>

2013 Inducted into the Internet Hall of Fame as a global connector by the Internet Society.
<http://internethalloffame.org/inductees/anriette-esterhuysen>

2012 One of five finalists for IT Personality of the Year in South Africa in 2012 by ITWeb magazine.
http://www.itweb.co.za/index.php?option=com_content&view=article&id=58630

2001 Ford Motor Company International Fellowship of the 92nd Street Y: a fellowship for emerging
community leaders that involves classes with the Picker Center for Executive Education at Columbia
University School of International and Public Affairs.

Work Experience

2000- Executive Director, Association for Progressive Communications – www.apc.org

This involves providing leadership for the APC, a membership organisation that has more than 50
members and partners in around 40 countries. APC, established in 1990, is an international leader in
the field of civil society's use of information and communication technologies for development,
social and environmental justice. Its work ranges from policy advocacy to training and capacity
building, to making creative use of new and old technologies, e.g. radio, in contexts where direct
Internet access is not possible. I manage a team of 30 geographically distributed staff, represent
APC at international level, and report to the APC Board of Directors. My responsibilities range from
strategic management to resource mobilisation, oversight of APC's financial management and
building strategic partnerships.

As APC's executive director and someone with more than 20 years experience in working with ICTs
(information and communication technologies) for social justice and development, I frequently
participate in international and regional intergovernmental and multi-stakeholder forums that deals
with ICT policy, implementation and partnerships.

1993-2000 Executive Director, SANGONeT - www.sangonet.org.za

The position entailed responsibility for all aspects of the organisation's operations and growing
SANGONeT from a 2-person organisation into South Africa's foremost NGO working with information
and communications for development. I managed a staff of 20; did fund- raising and financial
planning; formed strategic partnerships with civil society organisations, government structures,
private sector companies and international agencies in South Africa and the African continent. I
represented SANGONeT at local and international forums. In addition I provided specialised training
and consulting services to civil society organisations in making effective use of information and
communication technologies in their work. I was also responsible for overall management of all
SANGONeT satellite projects, such as Women'sNet (a joint project of SANGONeT and the South
African Commission on Gender Equality).

1992-1993 Director of Information Services, Development Resources Centre

Position entailed setting up a library and resource centre and online new service to for the NGO
sector in South and Southern Africa and mobilising information technologies to facilitate information
and communication exchange in the broader development sector. This position evolved into my
position as SANGONeT director.

1988-1992 Chief Librarian, South African Council of Churches

Position entailed the design, establishment and management of a library and resource centre to
meet the information needs of the staff and members of the SACC, at the time one of South Africa's
foremost human rights organisations. It also involved doing research and media work for the

General Secretaries of the council, Dr. Beyers Naude and then Dr. Frank Chikane.

1987-1988 Consultant, South African Council of Churches (SACC)

Designing a classification and filing system for the SACC General Secretariat for both current and historical documents; working with the Ecumenical Documentation and Information Centre for Eastern and Southern Africa (EDICESA) in Harare to establish their library and documentation centre, including a computerised database. Facilitating training in documentation techniques and information management, including the use of information and communications technologies, for documentalists from countries in Eastern and Southern Africa.

1986 Research Assistant

Working for a joint Urban Foundation and University of the Witwatersrand project on local government and Regional Services Councils.

1984-1986 Library Assistant, Performing Arts Library, University of the Witwatersrand

Duties included general library administration and reference work, as well as cataloguing and curating a valuable collection of 18th and 19th century musical scores.

1982-1985 Literacy Trainer, Learn and Teach

Involved delivering basic English training to illiterate South African adults using the Paolo Freirian methodology - http://en.wikipedia.org/wiki/Paulo_Freire.

1983 Tutor, Dept. of Sociology, University of the Witwatersrand

Tutored medical students in a sociology course which was part of their medical degree.

1981-1983 Part-time Teacher, English and History

Taught adult matriculants (grade 12 students) at Holy Cross Convent 'night school' in Soweto, Johannesburg while an undergraduate student at the University of the Witwatersrand.

1980-1981 Campus Coordinator, South African Student Press Union (SASPU)

Coordinator at the University of the Witwatersrand for the South African Student Press Union.

Organisational Affiliations and Board Positions

2017: Commissioner, Global Commission on the Stability of Cyberspace

2016-2018: CSTD (Commission on Science and Technology for Development) Working Group on Enhanced Cooperation

2014 - 2016: Commissioner on the Global Commission on Internet Governance www.ourinternet.org

2013 - 2014: Member of ICANN High Level Panel on Global Internet Cooperation and Governance Mechanisms <https://www.icann.org/en/system/files/files/collaborative-decentralized-ig-ecosystem-21may14-en.pdf>

2012-2014: Member of the Multistakeholder Advisory Group of the Internet Governance Forum

2011 - 2012: CSTD (Commission on Science and Technology for Development) Working Group on IGF Improvements - <http://www.unctad.info/en/cstdwg>

2006 - 2015: Member of the Advisory Council of the Global e-Schools and Community Initiative (GeSCI) - <http://www.gesci.org/>

2004 - 2007: Member of the Board of Ungana-Afrika, a South African NGO working on social enterprise and ICTs for development

2004 - 2009: Member of the International Board of Isis Women's International Cross Cultural Exchange - <http://www.isis.or.ug/>

2003 - 2006: and 2008 - 2009: Member of the Executive Committee of the Global Knowledge Partnership - <http://www.globalknowledge.org/>

2001 - 2005: Member of the United Nations ICT Task Force -

http://en.wikipedia.org/wiki/United_Nations_Information_and_Communication_Technologies_Task_Force

2001 - 2007: Member of the governing council of the Society for International Development

1999 - 2000: Member of the South African Acacia Advisory Committee (Acacia was the African ICT funding arm of the International Development and Research Centre - IDRC)

1997 - 2000: Member of the Technical Advisory Committee of the African Development Forum, based at the Economic Commission for Africa (United Nations), Addis Ababa

1998 - 2000: Member of the Executive Committee of the National Information Technology Forum (South Africa)

1998 - 2000: Member of the Editorial Committee of Reconstruct (development supplement to the Sunday Independent newspaper)

1998: Founder member of Women'sNet - <http://www.womensnet.org.za/>
1997 – 2000: Member of the African Technical Advisory Committee of the African Information Society Initiative of the Economic Commission for Africa, Addis Ababa (United Nations)
1993 – 2002: Member of the board of trustees of the Development Resources Centre (DRC)
1990 – 1992: Member, South African Council of Churches Staff Association Executive Committee
1989 – 1992: Co-founder and member of the Southern African Thesaurus Building Group
1989 Founder Member of the Transvaal Resource Centres Forum
1988 – 1989: South African representative on the EDICESA (Ecumenical Documentation and Information Centre for Southern and Eastern Africa) Training Steering Committee.

Publications

“South Africa in the international arena: privacy, security, and Internet governance”, with Emilar Vushe, Deborah Brown and Ran Greenstein, in *Shifting Power and Human Rights Diplomacy South Africa*, edited by Douthie Lettinga and Lars van Troost, Amnesty International Netherlands, 2016.
http://www.academia.edu/23650206/Shifting_Power_and_Human_Rights_Diplomacy_South_Africa

“The Internet Governance forum: Lasting legacy of the WGIG”, with Karen Banks in *The Working Group on Internet Governance - 10th Anniversary Reflections*, edited by William J Drake, APC, 2015

“Global mechanisms to support national and regional multistakeholderism” in *Beyond NETmundial: The roadmap for institutional improvements to the global internet governance ecosystem*, edited by William J Drake and Monroe Price, Center for Global Communication Studies, Annenberg School for Communications, University of Pennsylvania, 2014
http://www.global.asc.upenn.edu/app/uploads/2014/08/BeyondNETmundial_FINAL.pdf

Riding the waves or caught in the tide?: Navigating the evolving information environment. International Federation of Library Associations, 2013. Contributor.
https://trends.ifla.org/files/trends/assets/insights-from-the-ifla-trend-report_v3.pdf

“[A Long Way to Go Civil Society Participation in Internet Governance](#)” in *MIND 2*, edited by Wolfgang Kleinwachter, 2013

“Access: the first and final frontier”, with William Currie, in *Internet Governance Forum: Creating Opportunities for All*, proceedings of the 4 th Internet Governance Forum, edited by William J Drake, United Nations 2010 - <http://www.intgovforum.org/cms/images/2010/book/igf.sharm.book.final.pdf>

“Circling the point: from ICT4D to Web 2.0 and back again” in *Participatory Learning and Action*, published by the International Institute for Education, no. 59, June 2009

“Reflections on the Internet Governance Forum from 2006-8” in *Internet Governance Forum (IGF): The First Two Years*, edited by Avri Doria and Wolfgang Kleinwachter, UNESCO, 2008.

The Future of the Internet Economy - OECD Ministerial Meeting - Seoul, Korea, 17-18 June 2008 - civil society speaker at the official closing ceremony -
http://www.oecd.org/site/0,3407,en_21571361_38415463_1_1_1_1_1_1,00.html

“Open, Universal, and Affordable Access to the Internet” in *The Power of Ideas: Internet Governance in a Global Multi-Stakeholder Environment*, edited by Wolfgang Kleinwachter, published by “Germany Land of Ideas”, 2007 (co-authored with Willie Currie)

“The right to development” in *Human Rights in the Global Information Society*, MIT Press, 2006 (co-authored with Ran Greenstein)

“Participation in development processes: can ICT make a difference?” in *Access, Empowerment & Governance: Creating a World of Equal Opportunities with ICT*, Global Knowledge Partnership, Kuala Lumpur, 2005

“Participation of communities, stakeholders and users”, in *How to Get Started and Keep Going: A Guide to Community Multimedia Centres*, edited by Stella Hughes and Sucharita Eashwar, UNESCO, 2004 - <http://unesdoc.unesco.org/images/0013/001346/134602e.pdf>

“What Does the “Information Society” Mean for Social Justice and Civil Society?” in *Information Technologies and International Development*, published MIT Press, Vol. 1, 3-4 April 2003

“Networking for a purpose: African NGOs using ICT”, in *Rowing Upstream: snapshots of pioneers for the information Age in Africa*, edited by Lisbeth Levey, Ford Foundation, 2002.

“The Community Telecentre Cookbook for Africa” co authored with Mike Jensen, UNESCO, Paris, 2001.

Contributing author to *An information policy handbook for Southern Africa: a knowledge base for decision makers*, edited by Tina James, published by the IDRC (International Development and Research Centre), May 2001

“Global Cooperation and Global Dialogue in Development Research and Information” in *Information Development*, Vol. 17, No. 1, 42-45, SAGE Publications, 2001. Originally a keynote address on “Globalisation and Cooperation: Establishing Dialogue”, at a forum of the Information Management Working Group of the European Association for Development Training and Research, September 2000.

“The use of information and communications technologies in managing and sharing gender information in Africa”, presented at the African Gender Institute workshop on gender information in Africa, Cape Town, March 1997.

“The role of SANGONeT in providing information for development in South Africa”, in *Meta-Information Bulletin*, 4, 2, Department of Science and Technology, Government of South Africa, March 1995

“The role of the Internet in facilitating regional linkages in Southern Africa”, in *Electronic Library*, vol. 13, no. 4, 1995.

“A guide to compiling local community resource maps”, Development Resources Centre, 1992.

“Social responsibility and the special library: co-operation with the non-formal library and information sector” (conference proceedings of SAILIS - South African Institute for Librarianship and Information Science - conference) 1992.

“Collection Development”, in *EDICESA Manual on documentation Techniques*, 1991 (with Noel Stott).

“Women and the environment in South Africa”, *Healing the Earth: Women’s Strategies for the Environment*, University of British Columbia, Vancouver, May 1991.

Review of ‘Cape of Storms’, by Anthony Heard, in *Africa Events*, January 1991.